

## Dear ORNA Customer,

We are sending you this advisory to provide situational awareness about several critical vulnerabilities present in Veeam Backup Enterprise Manager.

### Summary

On the 21st of May, Veeam published four critical vulnerabilities affecting an optional application for Veeam Backup & Replication. These vulnerabilities affect the Veeam Backup Enterprise Manager, a web-based console meant for easier management of Veeam Backup & Replication.[1]

These vulnerabilities are:

- CVE-2024-29849
  - Allows an unauthenticated attacker to log in to the Veeam Backup Enterprise Manager web interface as any user;
  - CVE score: 9.8
- CVE-2024-29850
  - allows account takeover via NTLM relay;
  - CVE score: 8.8
- CVE-2024-29851
  - allows a high-privileged user to steal the NTLM hash of the Veeam Backup Enterprise Manager service account if that service account is anything other than the default Local System account;
  - CVE score: 7.2
- CVE-2024-29852
  - allows high-privileged users to read backup session logs.
  - CVE score: 2.7

### Recommendations

#### Recommendation #1: Update as soon as possible

ORNA **strongly recommends** that organizations exposed to these vulnerabilities update their application as soon as possible to versions 12.1.2.172 or later.[2]

#### Recommendation #2: Mitigate until update is possible

ORNA **strongly recommends** that organizations unable to update as soon as possible, mitigate the vulnerabilities by halting the Veeam Backup Enterprise Manager software or uninstalling it if not in use.

#### Recommendation #3: Stay up to date

Monitor official channels to stay informed and updated on the situation involving security vulnerabilities.

### References

1. <https://www.veeam.com/kb4581>
2. <https://www.veeam.com/kb4510>

If you have any additional questions, please reach out to your ORNA representative at [sme@orna.app](mailto:sme@orna.app).

Sincerely,  
ORNA Team